NO UTILITY MAILER FOR JANUARY 2016

ity of Boulder City Utility Mailer / February 2016

Subscribe to Receive City Information

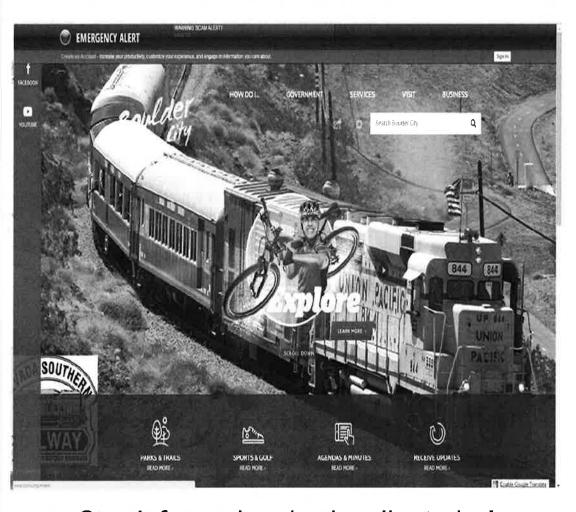
The City launched a new website in June 2015. The website allows citizens to subscribe to receive up-to-date information regarding City business.

For example, if you are interested in receiving City Council agendas, subscribe and when the agenda is posted to the website, you will be notified via email or text message. You can also subscribe to receive alerts such as a power outage or emergency notification, bid postings, and various community events.

Signing up is simple and you can easily change your preferences or unsubscribe at any time.

To subscribe, go to the City's homepage at www.bcnv.org and on the bottom right of the home page, click "Receive Updates."

- Enter your email address
- Choose which type of notifications you would like to receive
- Choose the method you prefer to be notified, by email or text message.



Stay informed and subscribe today!

Utility Billing System - New Enhanced Capabilities

What's New Now:

Citizens have the ability to receive their utility bills via email!

If you wish to take advantage of paperless billing, please contact the Utility Department. You can contact them two ways:

- By email to utilities@bcnv.org
- In person at the Utility Office

Coming Soon:

Billing Notifications - In the near future, the utility billing system will have the ability to notify customers by phone message and/or email when bills are due and/or late. When this new capability is implemented we will discontinue the old-fashioned process of posting hand tags on doors. Believe this systems will be a more efficient method of notification.

Other Notifications - Another enhanced feature of the new utility billing system will be the ability to notify residents of:

- Electrical outages, scheduled or unscheduled
- Water outages
- Traffic incidents

In order for this new feature to be successful we will need a telephone number and/or email address to send notifications. Ideally, we would appreciate receiving both to provide you with more ways to receive our communications, but providing at least one form of contact will allow us to establish a line of communication.

As we continue to resolve the few remaining issues experienced over the last few months with the transition to the new billing system, we want to thank you for your patience and understanding throughout this process.

Graffiti Drains Our Tax Dollars



The Public Works Department asks everyone in the community to get involved in fighting graffiti in our City. Graffitists (also

called taggers) have defaced public property and private property for decades, costing tax-payers millions of dollars nationwide. Boulder City is not immune to this problem. This year fresh graffiti has been discovered in dozens of locations, costing the City real money in staff time and material cost.

The web page, <u>www.graffitihurts.com</u> reports the best defense against these criminals is rapid eradication of markings, enforcement of the laws, and citizen reporting. This is where residents can help the most!

All types of defacing City property are a crime. If a resident witnesses a crime in progress, the City asks you to call the police at 702-293-9224 and write down the perpetrator's de-

scription, including clothing, approximate height, weight, etc. If a resident discovers graffiti on public property please contact the Public Works Department immediately at pwadmin@bcnv.org or 702-293-9266. The goal is to remove the graffiti as soon as possible.

Most of the block walls in town are owned by private property owners or homeowners associations. For these locations, the owner is responsible for the removal of the graffiti. The County may provide some assistance to private owners. For assistance, please visit their page at: http:// web www.clarkcountynv.gov/Depts/ admin services/pro/Services/pages/ Graffiti.aspx or call the Southern Nevada Graffiti Hotline at (702) 455-4509

Please do your part to keep Boulder City clean and green.

ity of Boulder City Utility Mailer / March 2016

Land Management Plan?

We often get questions from our friends and neighbors in Boulder City asking just what is this "Land Management Plan" that they keep hearing about. These few words should hopefully demystify what it is and what it means to our community.

The Ordinance that created the Land Management Plan process was first adopted in 2001. It was created in response to the many and varied requests by private citizens to either purchase or lease city-owned land, but done without public input. The intent of the new Ordinance ("law") was to provide a formal public forum to receive public input at several public hearings before the City Council and Planning Commission to determine if the proposed disposition of city-owned land was appropriate. It is also to allow property owners in the vicinity of such proposals to provide valuable input into the process.

What is the process to add parcels to the Plan? Every August, the City advertises in the local paper to solicit proposals for parcels to be entered into the Land Management Plan. The proposals can be submitted by businesses, developers, or private citizens with an idea for the city. The City Council then considers them in October of each

year, and decides which ones they would like to consider further, and which ones to reject. Those that they would like to learn more about are sent to the Planning Commission for their input and recommendation. The Planning Commission notifies property owners within 300 feet and holds a public hearing to discuss the proposal. They then forward their recommendation to the City Council.

The City Council then typically holds a public hearing in December or January to consider the proposals that were reviewed by the Planning Commission. They can then place the proposal into the Plan for future action, or decline to enter the area into the Plan.

There is no guarantee that a parcel in the Plan will ever be developed, and the City strives to keep the nearby property owners as informed as possible if a development is to occur. Your input is extremely important to the City Council and Planning Commission to ensure that any development is Boulder friendly. The City is developing a web page section dedicated to the Land Management Plan to help make the process and the plan itself more transparent and available to the community.

Communicating Project Information

In an effort to improve communication on projects within the City, this week we launched a new link on the web page. At bcnv.org you can look under the "How Do I..." tab to find a link to, "Projects in Boulder City".

Our goal is to provide relevant information and contact information for active, high profile projects.



Apply For Apply For Building Fire Safety Permits Employment Opportunities Energy Rebates US Fastor Encroachment License Obstruction Pen Excavation Pern Request Contact City Council Criv Manager City Staff Find Classes & Workshops Parks & Facilities Poling / Victing Locations Youth Programs FAQ Learn About

Projects in Boulder City

Click Here

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Renovation Projects in the Works

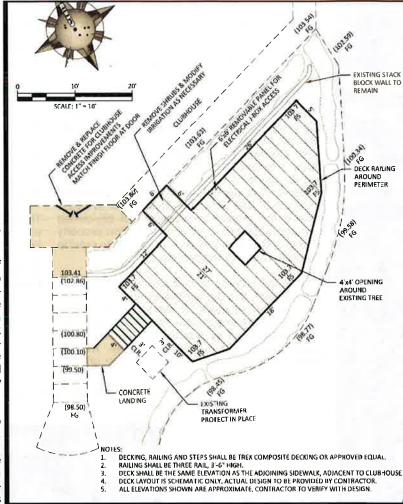
The City of Boulder City recently approved the renovation of the Multi-Use-Building at Broadbent Park and the construction of a new Outside Deck overlooking the driving range and #18 Green at the Municipal Golf Course.

Multi-Use Building: The Multi-Use Building project will include the renovation of the kitchen area including new cabinets, sinks and faucets, the replacement of the interior lighting system, renovation and staining the wooden ceiling beams, repair of the kitchen flooring and the repair and painting of the interior and exterior walls.

The Multi-Use-Building will be closed from the end of March to May of 2016 during the construction period.

Golf Course Deck: The construction of the new Golf Course Deck is scheduled to begin September 22, 2016 and last approximately 60 days. When complete, the project will include the construction of a 700 square foot Trex Composite deck including handrails and stairs. The handrails will be installed on both sides of the structure. The Trex material was selected as it will best withstand the harsh, dry environment at the course.

New outdoor tables and chairs have also been ordered to finish out this project. The outdoor decking, when complete, will enhance the concession operations at the Municipal Golf Course as patrons can have a bite to eat and drink while observing the #18 Green and watching golfers practice on the driving range.



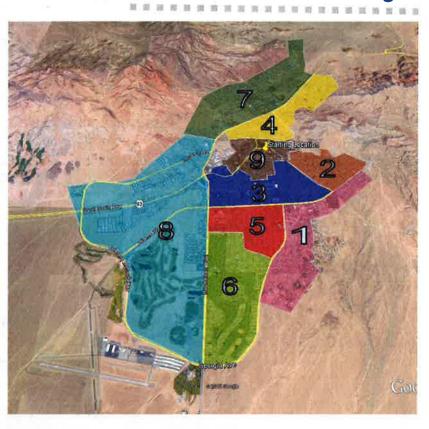
Roadway Maintenance

Goal 3 of the City's Strategic Plan is to ensure and protect our investment in the City's assets. The Public Works Department ensures compliance with this goal by utilizing a five year roadway maintenance plan. In order to get the most out of the existing asphalt assets, the Public Works Department has created a pavement database with a condition index for all City maintained streets in our community. Utilizing the database, Public Works has developed a five year plan for road reconstruction and maintenance. Boulder City owns approximately 85 miles of roadways which equates to about 2.1 million square yards of pavement. A typical industry goal is to replace pavement every 20 to 30 years, which equates to an annual cost of approximately \$2.8 million to \$4.2 million. Each year the City is eligible to receive approximately \$860,000 in funding from the Regional Transportation Commission (RTC). Consequently, many roadways will be forced to be in service far longer than desired. With this in mind, the Public Works Department intends to do extensive maintenance projects in the form of slurry seals, which will extend the life of the asphalt roads. Even with this approach, there are insufficient funds to perform all of the maintenance Public Works would like to do each year. The other entities in Clark County are in the same situation as Boulder City. RTC recognized this shortfall and created the Fuel Revenue Indexing program to help control the growing gap between funding needs and availability. For more information about "Fueling Our Future", visit the web page: http://www.rtcsnv.com/fri/index.html

On February 23rd, City Council awarded a bid to perform over \$500,000 in maintenance work on City streets. The streets included in the maintenance program are depicted in the attached exhibit. A complete list can be found on the City's web page at: http://bcnv.org/AgendaCenter/ViewFile/Agenda/02232016-145, under Agenda Item Number 6. Construction should begin in March and last approximately three months. Per the contract documents, the contractor is required to notify homeowners when work will be performed in their area. This is typically done by placing a door hanger on the front door of each home, a day or two prior to the work taking place. Street Parking will be prohibited and access will be limited during construction and while the asphalt emulsion cures. Drivers should obey all traffic control devices to avoid damage to vehicles.

ity of Boulder City Utility Mailer / April 2016

Public Works has begun a major project to replace street signs throughout the community. The signs will follow the design developed in conjunction with the Community Development Department several years ago. The new signs will meet reflectivity requirements and move the City toward standardization our signage. Zone 1 is complete. Zone 2 should be complete end by the Zone 3 will May. utilize funding in the next fiscal year (after July1).



Save Money/Energy Costs



Do you notice that your home has drafty rooms, uneven temperature between rooms, or higher than normal heating or cooling bills? This could be an indication that you need more insulation in your home.

The attic is usually where you can find some of the largest opportunities to save energy in your home. Whether you do the project yourself or hire a contractor, adding insulation in your attic can help maintain the desired temperature throughout your home much better and lower your heating and cooling costs.

Did you know that 90% of American homes are under-insulated*? This means that 9 out of 10 U.S. homeowners are wasting money on their energy bills. Take action today and 'Rule Your Attic' to stop wasting energy, save money, increase your home's comfort, and reduce the pollution that contributes to climate change.

For more tips on repairing or improving a home, visit <u>USA.gov</u>.



~ May is National Preservation Month ~ Please Join Us for A

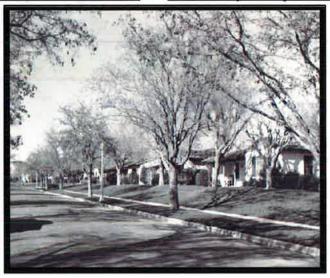
For Boulder City's

Historic Preservation Day

Brought to you by the

Boulder City Historic Preservation Committee and Boulder City History and Arts Foundation (BCHAF)







A FREE event with several experts who will speak on topics pertaining to historic restoration, the value of preservation, as well as insight into the unique history of our community. Topics will include:

Challenges of and resources for restoration Hardwood floor preservation/restoration

Lighting and hardware reproductions

With informational tables for:

Historic plagues

Real Estate - local historic homes

Resource for recycled architectural remnants

Architecture in Boulder City

Desert landscaping

Red flags to watch for in older homes

Books on BC & NV history

Free appraisals for antiques

Boulder City Museum

Saturday, May 14, 2016, from 9:00 a.m. to 2:00 p.m.

Check-in, refreshments & socializing begin at 9 a.m. Two workshop choices each session, at 10 a.m., 11 a.m., and 1:30 p.m. Lunch break/speaker at noon, featuring





and as featured on Pawn Stars (aka the "Beard of Knowledge")! The Elaine Kay Smith Center at 700 Wyoming Street (formerly the Community College building)

After the workshop there will also be a tour of the Old Water Filtration Plant (300 Railroad Ave.) from 3-4 p.m.

Follow BCHAF for continued updates: Facebook.com/bouldercityhistoryandartsfoundation The final schedule of speakers/topics will also be posted on the City's website at benv.org by May 11th or earlier. Speakers and topics are subject to change. Refreshments will be provided.

NO UTILITY MAILER FOR MAY 2016

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Utility Rate Increase - Frequently Asked Questions

Why does the City have to increase utility rates?

As do all utilities, Boulder City faces annual increases in our operating and maintenance cost. Most utility companies raise rates a few percent each year to account for these factors. However, the last time Boulder City raised rates was in 2009. In addition, in an effort to avoid increasing your utility rates during the economic downturn, the City postponed many Capital Projects. Postponing Capital Projects leads to failures and service outages and it is far more costly to conduct emergency repairs than planned replacements. Therefore, this rate increases is necessary to maintain the reliability of our community's electrical, water, and sewer sys-

How do I reduce my utility bill?

Public Works offers a home energy audit and can help with identifying water leaks. The primary use of electricity in most households is for cooling purposes. The City offers a rebate program for updating to a more efficient air conditioning system. See all available City rebates at http://www.bcnv.org/284/Electric-Rebate-Program. You can also install a programmable thermostat to help reduce energy consumption when you are not home. In addition, the Southern Nevada Water Authority (SNWA) offers a rebate program for the removal of turf. Visit their web page at https://www.snwa.com/rebates/wsl.html.

I do not make much money. Is there any help for me?

Boulder City has one of the most generous Energy Assistance Programs (35% discount) for low income individuals. In addition, the State of Nevada has an energy assistance program. You can find application information for the State at https://dwss.nv.gov/uploadedFiles/dwssnvgov/content/Energy/Application%20for% 20Energy%20Assistance(1).pdf. Once you are approved for the State assistance, you will automatically be qualified and enrolled in the City's energy assistance program.

Another way to reduce costs is to improve the energy efficiency of your home through Nevada's Housing Division's Weatherization Assistance Program. For eligibility information, visit http://housing.nv.gov/programs/ Weatherization/.

Why doesn't Boulder City get cheap power from all of the solar plants in the Eldorado Valley?

One of the reasons Boulder City has very low electric rates is the fact we get some inexpensive power from Hoover Dam. The power being generated in the Eldorado Valley is being sold to NV Energy and to power companies in California at much higher rates than what the City pays for our power. Thanks to the solar lease revenue, Boulder City is able to continue to offer high quality general fund items, such as Public Safety, Parks, and other services. If we traded power for lease revenue, general fund budgets would have to be severely cut. In addition, Boulder City is a very small electric utility, compared to NV Energy and those in California. Consequently, it is much harder for the City to manage a fluctuating power supply such as a large solar field.

What about the City land sales, will those help the Utility Fund?

Yes, as the land around the Boulder Creek Golf Course and Bristlecone Drive is sold, a portion of the funding will be deposited into the Utility Fund. This revenue will help fund the City's 10-year Capital program.

I am a resident and business owner. How will the rate increase affect my monthly bills?

Unlike other utility companies, Boulder City utility bills reflect electric, water, sewer, and refuse disposal services. Based on the options provided from the rate study, a typical residential monthly power bill of \$116 would go to \$140, an increase of \$24. A typical water bill of \$49 would increase to \$61, a change of \$12, and the sewer bill would increase \$2.50 per month.

Now looking at your business utility bill, a typical monthly power bill of \$1,200 would go to \$1,400, an increase of \$200. A typical water bill of \$61 would increase to \$74, a change of \$13, and the sewer bill would increase \$5 per month.

When will this increase take effect?

City Council has been discussing this difficult issue at formal City Council meetings and informal public workshops. The goal is to have the rate resolutions finalized and approved as part of the Final Budget on May 24th. The rate increases could take effect this fall.





Introducing Citizen Self Service!

As of June 01, 2016 you may now pay utility bills online via our Citizen Self Service website! Visit https://bouldercity.munisselfservice.com or find more information at www.bcnv.org.

Citizen Self Service will allow customers to manage their utility account(s) online by:

- Viewing account information including consumption history
- Viewing past and current bills and account balances
- Making payments
- Requesting changes (change of mailing address or automatic payments through checking or savings accounts, etc.)

Please note: You do not have to pay your bill online in order to access your account information.

Boulder City Water Quality Consumer Confidence Report



Boulder City Water Quality Report is Now Available. The City of Boulder City believes it is essential to provide all of the facts about Southern Nevada's drinking water to its customers. The Water Quality Report, which is issued annually, includes test results, a source water analysis, an overview of the treatment process and other valuable information relating to the quality of our municipal water supply. The 2016 Water Quality Report is published in accordance with the federal Safe Drinking Water Act which establishes drinking water standards and requires purveyors to provide water quality information to their customers.

In 2015, 18 regulated contaminants were detected in Boulder City's drinking water. However, these contaminants were at allowable levels based on Safe Drinking Water Act Standards and no health violations were reported. Additionally, 5 unregulated contaminants were detected. Unregulated contaminant monitoring helps the U.S. Environmental Protection Agency (EPA) determine where certain contaminants occur and whether these contaminants should be regulated in the future.

The sources of drinking water include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

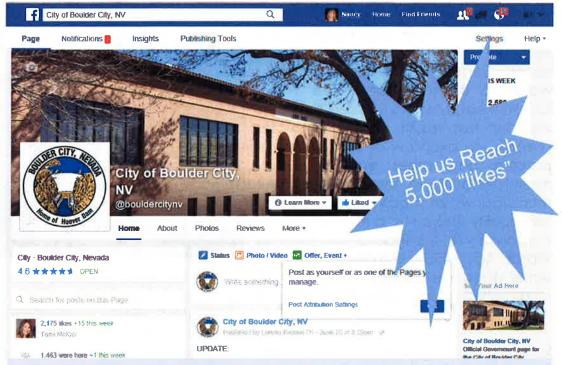
This water may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. To ensure tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons should seek advice from their healthcare providers about drinking water.

Some customers choose to purchase water filtration devices to improve the aesthetics of their home drinking water. All home water treatment devices require periodic maintenance. To learn more about the pros and cons of using home water treatment devices, please visit https://www.snwa.com/wg/taste_home_filters.html.

Please go to http://www.bcnv.org/280/Water-Quality-Consumer-Confidence-Report to view the complete 2016 Water Quality Report and learn more about your drinking water. If you would like a paper copy mailed to your home, please email PublicWorks@bcnv.org or call (702) 293-9200.

ity of Boulder City Utility Mailer / July 2016

City's Face Book Page "Likes" Growing!



As of June 22, 2016, the City's Face Book page has received 2,174 "likes". This is outstanding! If you haven't had a chance to view our page, please take a moment to check it out, and if you "like" what you see, "like" our page!

2nd July City Council Meeting

In the month of July, there is only one City Council Meeting held. This year, the meeting will be held Tuesday, July 12th at 7:00 pm.



Have You Registered To Vote?

Did you know that if you are seventeen years of age, and will turn eighteen on or before the presidential election, you can register to vote now?

Don't miss an opportunity to vote in this most historic election!! There are several ways to register:

- If you have a Nevada drivers license or Nevada state identification card, you can register Online at www.clarkcountynv.gov
- You can also visit the DMV, Post Office or the City Clerk's Office to register in person



Boulder City Water Quality Consumer Confidence Report

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Did you know Public Works Dept. works for YOU?

24 hours a day / 7 days a week!

Many Boulder City residents may not be aware that we offer a Public Works respondent 24/7 from the City. If there is ever an instance where you require a response (major water leak or an unexpected outage), you may call the Boulder City Police Department non-emergency phone number 702-293-9224. They will be able to dispatch the appropriate on-call employee. No need to wait for start of business to report a serious situation!





Another resource available that many residents may not have known about, we post the most up to date information on any current outages on the City's Facebook page. You can easily access the page by logging on to Facebook, or our web page, www.bcnv.org and click on the Facebook icon to the left of the home page.

For any normal maintenance concern (examples: irrigation head spouting water, water meter box leaking, graffiti, streetlight bulb replacement) you may submit an online work order at http://www.bouldercitypublicworks.org/work-order-request/, or call 702-293-9200.

The online work order request system is also available 24/7 and ensures the maintenance concerns are processed, while keeping staff available to perform work.

When to contact the Public Works Department vs. Utility Billing Office

| Issue | Resource | | | |
|---|--|--|--|--|
| Have you noticed abnormally high utility usage on your bill? | Public Works-Conservation Specialist http://www.bouldercitypublicworks.org/ contact/ 702-293-9200 | | | |
| Has there possibly been an error cal- culating your bill? | Utility Billing 702-293-9244 | | | |
| Questions regarding obtaining a permit for a dumpster to be placed in the street? | Public Works http://www.bouldercitypublicworks.org/ permitting/ 702-293-9200 | | | |
| Complaint regarding your trash or recycle service? | BC Waste Free www.bcwastefree.org 702-293-2276 | | | |
| Questions or reporting on leaks be- tween the meter and the street? | Public Works http://www.bouldercitypublicworks.org/works order-request/ 702-293-9200 | | | |
| Questions concerning leaks between the meter and you home? | Your Favorite Plumber! | | | |



Electric Meter Replacement



The City is currently replacing old electric meters (many from the 1950's) The new radio read meters are safer for City staff and require less labor hours from meter readers.

As you may be aware, City Council recently approved a utility rate increase beginning October of 2016. However; there are a variety of City rebates that could put money back in your pocket by installing home energy efficient upgrades. The City Electrical Rebate Program was adopted in 2008 to encourage residents to increase the energy efficiency of their home.

The following are ideas and incentives available to help alleviate high power bills and reduce energy consumption:

- Energy efficient rebate opportunities are available on the City's web page at: http://www.bcnv.org/284/Electric-Rebate-Program
- City Energy Assistance Program http://bcnv.org/DocumentCenter/View/655. There is also assistance available from the State of Nevada for lower income households https://dwss.nv.gov/uploadedFiles/dwssnvgov/content/Energy/Application%20for%20Energy%20Assistance(1).pdf
- Home conservation tips can be viewed on the City's web page at: http://bcnv.org/
 DocumentCenter/Home/View/657
- 4. Budget billing is available, allowing you to pay 1/12 of your total yearly charges on a monthly basis. You can find the application on the City's web page at: http://bcnv.org/DocumentCenter/Home/View/1208

Did You Know?

As of June 1, 2016, the City now offers Citizen Self Services that allows citizens to manage their utility and general billing accounts all online. Visit http://bcnv.org/488/Pay-Your-Bill-Online to register for Citizen Self Service.

You can always mail your payment to 401 California Ave. 89005, but if you want to save the stamp you can place your payment at the convenient drop box located in the north end of the City Hall parking Lot. You don't even have to leave the comfort of your car! We also have a convenient customer service window located at the back of the building between City Hall and the Parks and Recreation Center.



Land Management Plan

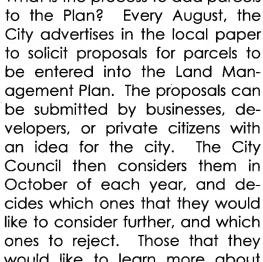
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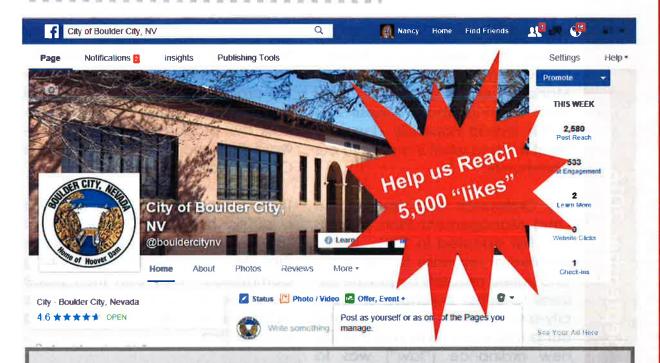
There is no guarantee that a parcel in the Plan will ever be developed, and the City strives to keep the nearby property owners as informed as possible if a development is to occur. Your input is extremely important to the City Council and Planning Commission to ensure that any development is Boulder friendly. For more information about the Land Management Plan, please visit our website at www.bcnv.org/LMP







City's Face Book Page "Likes" Keeps Growing!



Our Face Book page just keeps growing and growing! Since our first announcement in the July 2016 utility mailer, we have received 141 more likes, growing from 2,174 to 2315 total "likes" as of August 31, 2016. This is outstanding! If you haven't had a chance to view our page, please take a moment to check it out, and if you "like" what you see, "like" our page!

Are You Registered to Vote in the Upcoming General Election?



Time is running out to vote in the 2016 General Election on November 8, 2016 if you have not yet registered. The last day to register or update your existing registration, without having to appear in-person at the Clark County Election Department is October 8, 2016.

To register, please visit the City Clerk's Office and bring in your photo I.D.

It's fast and easy!

Tity of Boulder CityUtility Mailer / October 2016

Keeping Energy Prices Low in Boulder City

This month, the City will raise residential electric rates for the first time in almost seven years. The City will continue to provide residents with electric rates that are significantly lower than residential rates in the Las Vegas Valley. The City and the State of Nevada also continue to fund the following programs, which are intended to help residents lower their cost of energy.

State of Nevada Energy Assistance Program (EAP)

The goal of the EAP is to provide for each qualifying household the amount of assistance that is sufficient to reduce the percentage of the household's income that is spent on energy to the median percentage of household income spent on energy statewide.

The funding sources available to the State are limited; therefore households qualifying for the EAP should apply as soon as possible after the start of each program year (July 1 – June 30).

After each annual application, an eligible household receives a single lump sum from the State, which is paid directly to the utility. The utility then issues a credit to the household's account in the amount received from the State.

To qualify for the EAP, the total gross monthly income of all household members may not exceed 150% of the Federal Poverty Guidelines, excluding certain qualified deductions such as out-of-pocket medical expenses. For further information, refer to the Nevada Division of Welfare and Supportive Services website, dwss.nv.gov. Use the search field in the upper right hand corner of the page to search for "Energy Assistance." The DWSS Las Vegas office may be reached at 702-486-1404.

Boulder City Energy Assistance Program (BCEAP)

The City has funded its own energy assistance program for 38 years. Providing a 35% discount on residential energy and monthly service charges, the BCEAP is the most generous utility-funded energy assistance program in the state. Last year the City funded over half of the total low income energy assistance provided by not-for-profit electric utilities in Nevada, helping 232 households struggling with energy bills.

There are three methods to enroll in the BCEAP. The Boulder City Utility Office automatically enrolls a household that receives a State EAP grant, or is located in a development that is designated by the U.S. Department of Housing and Urban Development (HUD) as Section 202 Housing for the Elderly. Households that meet residency, income, and verification requirements can also apply for BCEAP without or before receipt of a State EAP grant. Income requirements are similar, but not identical, to the State EAP gross income requirements described above. For further information, contact the Boulder City Utility

Office (702-293-9244) or refer to the City website, bcnv.org. Use the search field in the upper right hand comer of the page to search for "BCEAP."

State of Nevada Weatherization Assistance Program (WAP)

The WAP is administered by the Housing Division of the Nevada Department of Business and Industry (NHD). The program provides installation/repair services to improve energy efficiency based on on-site assessments of residences, which may be single-family, multi-family, or manufactured. Recipients of WAP assistance may be owners or (with owner approval) renters. Examples of WAP installations include solar screens, weather stripping, and insulation. Examples of WAP repairs/replacements include windows, heating, and air conditioning.

Income requirements are identical to those described for the State EAP. For further information, refer to the NHD website, housing.nv.gov. Use the search field in the upper right hand corner of the page to search for "WAP." The DWSS Las Vegas office may be reached at 702-486 -1404.

NHD has retained HELP of Southern Nevada to provide assessments and subcontract installation/repair services. HELP can provide additional information concerning WAP by telephone (702-795-0575) or on their web site (helpsonv.org/programs-weatherization.php).

Boulder City Efficient Appliance Rebate Program

Boulder City has been providing energy efficiency rebates to residents for 25 years. Last year, the City expended \$53,000 on the program. All residents, regardless of income, qualify for rebates for installation of certain appliances, subject to the restrictions described in the link below:

- Air Conditioners: \$70 or \$125 per ton, depending on efficiency, as measured by S.E.E.R. rating.
- Evaporative (Swamp) Coolers: \$50 per 1,000 CFM to supplement air conditioned living spaces.
- Window Treatments (solar screens or film): \$0.50 per square foot for windows that face west and are not shaded excessively.
- Water Heaters: \$200 for a solar or natural gasheated tank of at least 40 gallons, to supplement an electric water heating system.
- Pool Pumps: \$100 for a two-speed pump; \$200 for a variable speed pump.

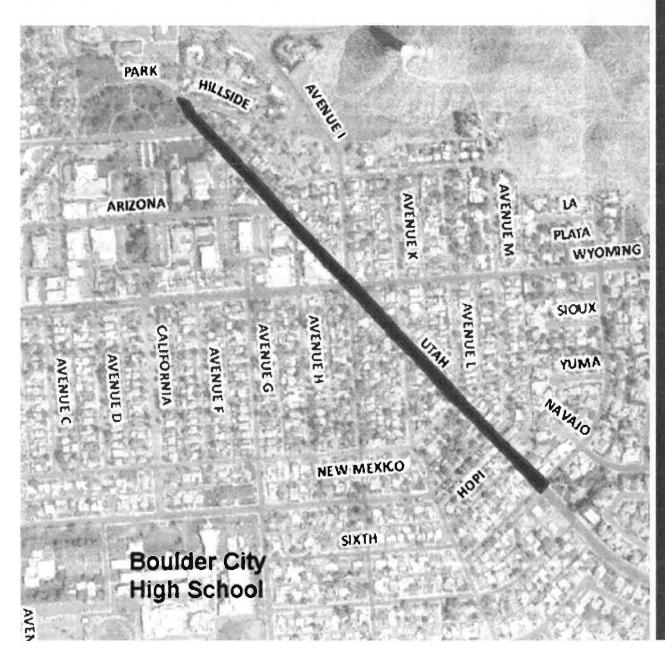
For further information, contact the Boulder City Public Works Office (702-293-9200) or refer to the City of Boulder City website, bcnv.org. Use the search field in the upper right hand corner of the page to search for "Rebate."

On August 25, 2015, City Council approved Agreement No. 1556 between the City of Boulder City and the Regional Transportation Commission of Southern Nevada (RTC) to provide funding for the design, construction, and construction management for micro pave and street reconstruction projects in Boulder City. The micro pave/slurry seal portion of this project has been completed, helping to extend the life of our asphalt roads.

The street reconstruction portion will be from Utah Street at Northridge Drive to Park Street, as depicted in the attached exhibit. The Utah Street Reconstruction Project will consist of approximately 8,252 linear feet of trenching for electrical conduits. Transformer pad, vaults, junction boxes, streetlights, and other related items are also set to be installed. New water services will

be installed and fire hydrants will be replaced. Some driveway approaches and ADA ramps will also be replaced. Approximately 24,730 square yards of asphalt paving will be done along Utah Street as well. The utility portion of this work will be funded from the City's Utility Fund; the rest of the project will be covered by RTC funds.

The City will be working with Aggregate Industries –SWR Inc. for the Utah Street Reconstruction. This will be a 120 calendar day project. The pre-construction meeting will be held in the beginning of September. Construction will begin the middle to end of September and last until January 2017. Maintenance projects like this help the City realize Strategic Plan Goal 3, protecting our investment in the City's infrastructure.



City of Boulder City Utility Mailer / November 2016

Used Batteries Can Be Recycled!

Lead-Acid Batteries

Your car probably contains a lead-acid battery. Up to 99% of your car battery is recyclable and can be used to make new batteries and other products. The battery components, i.e., lead, plastic and sulphuric acid, are processed to produce new lead grids and plastic containers for vehicle batteries and used in other products, such as cleaners. Other types of lead-acid batteries are found in ATVs, boats, and motorcycles. Lead-acid batteries can be dropped off at the Boulder City Landfill during B.C. Waste Free's regular business hours to be recycled. Be sure to keep the battery upright so it doesn't leak! The following local retailers also accept lead-acid vehicle batteries:

Autozone 702 Canyon Rd. Boulder City, NV 89005 (702)293-2165

O'Reilly Auto Parts 1200 Nevada Hwy. Boulder City, NV 89005 (702)293-2898 Advance Auto Parts 1500 Nevada Hwy. Boulder City, NV 89005 (702)293-1368

Nickel Cadmium (NiCd) Batteries

B.C. Waste Free recycles NiCd batteries from rechargeable power tools; they may be dropped off at the Boulder City landfill during business hours.

Batteries + Bulbs, located in Henderson, accepts the following battery types for recycling:

- Nickel Cadmium (NiCd) Batteries Cordless phones, Tools and Two-Way Radios
- Nickel Metal Hydride (NiMH) Batteries Camcorders, Cameras and Bar Code Scanners
- Lithium Ion (Li Ion) & Lithium Polymer (Li Poly) Cell phones and Laptops

Batteries + Bulbs 1381 W. Sunset Road Henderson, NV 89014

https://www.batteriesplus.com/t/recycling/battery



- Zinc Carbon
- Nickel Cadmium (NiCd)
- Nickel Metal Hydride (NiMH)
- Lithium-ion
- Lithium Primary
- Mercury Batteries
- Silver Oxide
- Button Cells
- Small Electronics (cell phones, iPods, tablets, power tools, etc.)





For more information on recycling, please visit http://www.bcnv.org/291/Recycling.

On October 5, 2016, the City held an open house about how the City is building a sustainable utility system. This was a wonderful experience where the City was able to share one-on-one



with the community information about the recent rate study, growing operation and maintenance costs, infrastructure needs of the City, utility billing options/assistance, conservation and rebate information. The open house was set up with six different stations and detailed information on each topic.

Acting Finance Director, Doug Honey, shared with the citizens the City's strategic plan of financial sustainability. Tables from the recent rate study showed residents the projected electric, water, and wastewater revenues are insufficient to cover projected expenditures. Doug also shared how the City uses solar lease revenue to pay for General Fund costs, to achieve a balanced General Fund budget.

Anne Falcon, Senior Associate with EES Consulting (the independent consultant that prepared the rate study), provided information regarding the recent utility rate study. She outlined reserve fund goals, capital funding needs, and increasing maintenance costs. The study results provided options for rate increases that would balance the Utility Fund budget, for the next 10-years.



The capital improvement station was headed up by City Engineer, Jim Kean, and Electric Utility Administrator, Rory Dwyer. They provided a display that helped explain infrastructure needs and why it is important to maintain and replace it in a timely manner. They even had examples on display for the community to actually have a chance to see failed infrastructure. They also discussed the City's 10-year Capital Improvement Plan providing insight on what projects the community will be seeing in the years ahead.



Brady Prestwich, Utility Billing Supervisor, had a computer set up to calculate utility bills based on current rates. He also provided information about Boulder City's Energy Assistance Program that provides a 35% discount, as well as information on the State's Energy Assistance Program. He also provided applications for the City's Equal Payment Plan and discussed the City's newest capability of online bill pay. Visit http://bcnv.org/DocumentCenter/Home/View/1641 for information about online bill pay.

The City's Conservation Specialist, Skip Spilman, reviewed all rebates the City has to offer. These rebates include solar water heater, solar screen & window film, evaporative cooler, air conditioning, and high efficiency pool pumps. All rebate information and applications can be found on the City's webpage at http://bcnv.org/284/Electric-Rebate-Program.

The Public Information Consultant, Sue Manteris, provided the history of the public process and six council workshops and meetings throughout the rate study and budget process. Some citizens attended the workshops, but others provided feedback requesting better communication from the City.

We would like to take this opportunity to ask for your feedback regarding how the City could provide better outreach in the future. Please email us at publicworks@bcnv.org with your ideas of ways you would like to see the City get information to you. Thank you to all of the participants for taking the time to attend the open house, we received a lot of valuable and positive feedback during this community event!

Lastly, please like the City's Facebook page at https://www.facebook.com/bouldercitynv/. This is a fantastic source for current information in Boulder City.

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Waste Disposal Service Schedule Reminder

Just a reminder that B.C. Waste Free will be closed on Christmas Day, and New Year's Day. Recycling collection, Wednesday, will not be affected.

| Weeks of Christmas Day and New Year's Day | | | | | | | | | |
|---|----------------------------|---------|---------------------------|---------|----------------|---------|--|--|--|
| | Office/Commercial Disposal | | Residential Drop-Off Area | | Recycle Center | | | | |
| | Open | Closed | Open | Closed | Open | Closed | | | |
| Sunday | | | 7:00 AM | 5:00 PM | | | | | |
| Monday | 7:00 AM | 3:00 PM | 7:00 AM | 5:00 PM | 7:00 AM | 3:00 PM | | | |
| Tuesday | 7:00 AM | 3:00 PM | 7:00 AM | 5:00 PM | 7:00 AM | 3:00 PM | | | |
| Wednesday | 7:00 AM | 3:00 PM | 7:00 AM | 5:00 PM | 7:00 AM | 3:00 PM | | | |
| Thursday | 7:00 AM | 3:00 PM | 7:00 AM | 5:00 PM | 7:00 AM | 3:00 PM | | | |
| Friday | 7:00 AM | 3:00 PM | 7:00 AM | 5:00 PM | 7:00 AM | 3:00 PM | | | |
| Saturday | 7:00 AM | 3:00 PM | 7:00 AM | 5:00 PM | 7:00 AM | 3:00 PM | | | |

Indicates Dates of Closure

A Big Thanks To Our Small City

I've been the Sports Coordinator for less than a year, and I've learned that the most difficult part of running the sports programs is funding them! Boulder City businesses have been so helpful with this that I just wanted to express my gratitude to the overwhelming generosity that comes from our little town!

Participation in youth sports is growing—more every year. Without the sponsorship of Boulder Dental Group, Gibson Orthodontics, and Advanced Dental, our soccer and flag football programs would be nonexistent. Dr. Huxford and Dr. Gibson sponsored the entire soccer league! They provided 39 teams with uniforms and staffing for this growing fall sport. Dr. Clothier is doing the same with our ever-popular coed flag football league.

Sunrise Rotary and Copper Mountain Solar are the keys to our floor hockey programs as well as our youth baseball and softball programs. These organizations are community-oriented, and they are eager to support Boulder City sports!

The Credit Union is once again sponsoring The Turkey Shoot this November. Eric Estes has continuously backed our programs by sponsoring youth baseball, softball, and most adult sports as well.

B.C. Fire Fighter's Assoc., B.C Police Supervisor's Assoc., Characters Unlimited, DCI, Faith Christian Church, Dr. Rosenbaum, Goodfellow Crushers, Boathouse II Storage, Albertsons, Parson's Auto Body, Desert Sun Realty, Ace Hardware, and Plaza Realty all sponsored baseball. Auto Specialists and Big O Tires have recently donated as well. These businesses continually support Parks and Recreation. They know that we strive to lead, teach, and inspire. It's reassuring to know that the sponsors recognize the value in this. Sports teach patience, discipline, and sportsmanship... qualities that we hope will prevail. To all of our sponsors and donators—Thank you for all you do!

Kelly Lehr, Sports Coordinator Boulder City Parks and Recreation

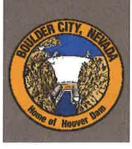
Upcoming Changes to Recycling Collection Schedule

Effective **January 2, 2017**, B.C. Waste Free will change the day recyclable material is collected in order to more efficiently manage the flow and processing of recyclables. Currently, residential recycling is collected City-wide on Wednesdays. Beginning January 2, 2017, B.C. Waste Free will collect recycling carts on Monday, Tuesday, Thursday, and Friday. To see which day your recycling will be collected, refer to the map on the next page or visit http://www.bcnv.org/290/Landfill.

Commercial recycling customers with large (1, 2, 3, and 6-yard) front-load recycling containers will continue to be collected on Thursdays. Businesses that use the residential-size green recycling carts will be collected according to the Residential Recycling Service Schedule. No changes have been made to the current trash collection days.

Is your green recycling cart full? Residential customers may deposit waste and recycling for free at the Residential Drop-off Area located at 2500 Utah Street. The Residential Drop-off Area is open seven days a week from 7:00 a.m. until 5:00 p.m.

Please be sure to have your valid Nevada Driver's License with a Boulder City street address and vehicle registration. If you do not yet have a license with a Boulder City street address you must show your current driver's license along with your current Boulder City utility bill.



Recycling tips:

- Styrofoam, even with the recycling symbol on it, is not accepted by the Boulder City Recycling Center. The current recycling system cannot process the small pieces that Styrofoam breaks into during collection and transport.
- Tissue, paper towels and greasy pizza boxes are not recyclable. These are considered contaminants and if found in the recycling stream, may cause an entire load to be rejected and landfilled.
- The Boulder City Recycling Center does not currently recycle or compost wood, leaves or other yard waste, or compostables, such as food scraps. These materials contaminate the recycling stream and may cause an entire to be rejected and landfilled. You can learn how to generate your own nutrient-rich soil by checking out the Nevada Division of Environmental Protection's website at: http://nevadarecycles.nv.gov/Recycle/Compost/
- Do you have a unique item and wonder if it can be recycled? Before placing in the green recycling cart, please visit http://www.bcnv.org/291/ Recycling, to ensure it's accepted. Also, if the item is not listed, please let us know and we will add it to our website!

Additional questions?

Call B.C. Waste Free at (702) 293-2276 or visit http://www.bcwastefree.com/contact.html

